



Stefan Hansen

Interim CEO / COO / Chief Transformation Officer

Contact

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Qualifications

- Certified Supervisory Board Member
- Proven experience in corporate transformations, turnaround and post-merger situations.
- Leadership of international organizations and executive leadership teams in complex, multicultural environments.
- Extensive experience working with supervisory boards, boards of directors and owners.
- 25 years of top-level leadership responsibility as CEO and Managing Director.

Languages

German 
English 

Areas of expertise

- End-to-end leadership of complex enterprise transformations.
- Building and sustaining trust with customers, owners and employees during critical phases.
- Realignment of strategy, operating model and governance with clear prioritization of value drivers.
- Design, steering and disciplined execution of turnaround and performance initiatives to sustainably improve results and quality.
- Translating digitalization and AI potential into measurable business impact.
- Hands-on leadership with strong presence at both management and organizational level, with clear accountability for execution and results.
- Strengthening operational performance through clear leadership structures, well-defined responsibilities and effective collaboration.

Industry experience

- IT & Digital Services (consulting, managed services, outsourcing)
- Technology (platform- and data-driven business models)
- Industrial & Engineering (asset-, production- and engineering-oriented organizations)
- Aviation (airlines, aviation IT, mission critical critical operating environments)

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Practical experience

02/2020 – 10/2025

CEO

NTT DATA DACH

IT and technology services provider with focus on consulting, system integration and managed services

- Overall responsibility for strategy, P&L, organization and governance
- Design and execution of a comprehensive transformation program with strong focus on results and performance

12/2015 – 12/2019

Interim CEO / Senior Vice President Transformation / Executive Board Member

HERE Technologies

Provider of digital mapping, data and platform solutions for mobility ecosystems

- Stabilization of the organization following the carve-out from Nokia
- Leading of the post-merger transformation under the new ownership structure (Audi, BMW, Daimler)

07/2010 – 03/2015

CEO

Lufthansa Systems Group

IT and technology services provider for the aviation, travel and logistics industry

- Assumed overall responsibility in a financially and operationally critical situation
- Led a full turnaround and strategic repositioning, including carve-out of the outsourcing business and transition of approx. 1,400 employees

09/2006 – 09/2009

Managing Director / Vice President Service Delivery EMEA

Electronic Data Systems (EDS)

IT and technology services provider

- Responsibility for service delivery across 19 countries in EMEA
- Leading post-merger restructuring including a socially responsible workforce reduction of around 25% following the acquisition of EDS by Hewlett-Packard

10/1999 – 08/2006

Managing Director / Senior Vice President IT Outsourcing Services

Lufthansa Systems Group

IT and technology services provider for the aviation, travel and logistics industry

- Turnaround and scaling of the IT outsourcing business with full P&L accountability
- Established and build a standalone legal entity for IT outsourcing services